



 **ORGAYA**

Voyages à pied

www.orgaya.com

THE TEAM



Passionate about travelling and nature, experts in good spirits !



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ASSOCIATED MEMBER &
RESPONSIBLE FOR FAMILY
PRODUCTS

Licensed Mountain guide



GÉRALDINE MAS

PRESIDENT SAS ORGAYA

Agency Manager & Accounting



SÉBASTIEN YAGO

ASSOCIATED MEMBER & FOUNDER
OF THE AGENCY

Licensed Mountain guide



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THE ORGAYA SPIRIT

The Orgaya team is made up of mountain guides and travel specialists passionate about nature.

We put our expertise at your service!

Our trips, weekends, and day outings are created by guides during scouting trips, always with the aim of discovering the beauty of nature, ensuring your well-being, and respecting biodiversity.

We carefully select partners who share our mission: to help you enjoy the hidden gems of each destination and the unique charm of every place visited.

Our approach emphasizes relaxation and the joy of exploring nature rather than performance. Groups are limited to 6 to 15 people per guide.

Attentive to your needs, we tailor services to your physical condition, interests, and budget, so that you can make the most of the experience.

Our primary motivation is not just the lowest price, but the right quality at the right price!

Our hikes and walks are categorized by theme:

Discovery

Nature

Family

Culture

Technical



Adventure

Gourmand

Nocturnal

Sport

Snow

Guided Trips

Our trips are led by experienced, state-certified guides.

They will share their knowledge of nature and the hidden secrets of the regions you explore.

Highlights:

- In-depth knowledge of the routes
- Ensure your safety during hikes
- Share insights on the ecosystem, culture, and heritage
- Adapt to the group's level and weather conditions
- Coordinate with accommodation providers, restaurants, and transport services
- Prepare picnic meals

You don't have to think about a thing!

Self-Guided Tour

We offer you the chance to travel independently, without a guide, but with our "Liberty Package," developed by destination experts.

Highlights:

- Accommodations already booked
- Roadbook with detailed instructions prepared by experienced guides
- Access to an Orgaya expert during your trip
- Flexible travel dates
- Guaranteed departure from just 2 people
- Great value for money
- Freedom to organize your free time

At your own pace!

Sightseeing Trips

For groups, we can offer different levels of hiking as well as a program featuring cultural visits and culinary discoveries without hikes.

Highlights:

- Adaptable to individual interests and fitness levels
- Tour guide provided for cultural visits
- Everyone enjoys the destination in their own way

Trips for everyone!

Difficulty Chart

●●●●● Easy, from age 6 - Elevation gain: 100 to 250 m - Walking time: less than 3h00 - Altitude: below 2250 m - Load: less than 3 kg (max 20L backpack) - Any type of sports shoes - Easy trails and steady climbs of around 15 minutes

●●●●● Moderate, from age 9 - Elevation gain: 250 to 500 m - Walking time: less than 4h00 - Altitude: below 2250 m - Load: less than 3 kg (max 20L backpack) - Hiking shoes recommended - Marked trails and steady climbs of around 30 minutes

●●●●● Moderate Sporty, from age 12 - Elevation gain: 500 to 750 m - Walking time: less than 5h00 - Altitude: up to 3000 m - Load: up to 5 kg (max 30L backpack) - Hiking shoes required - Marked or unmarked mountain trails with steady climbs from 30 minutes to 1 hour

●●●●● Sporty - Elevation gain: 750 to 1000 m - Walking time: less than 6h00 - Altitude: above 3000 m - Load: over 8 kg (max 50L backpack) - Hiking shoes required - Off-trail sections, scree slopes, and steady climbs over 1 hour

●●●●● Difficult - Elevation gain: over 1000 m - Walking time: more than 6h00 - Altitude: above 3000 m - Load: over 10 kg (60L backpack or more) - Hiking shoes required - All types of terrain, steady climbs of 2 hours or more

Our Guides

Our trips are designed and led by certified mountain guides, trained in first aid and approved by the Ministry of Youth and Sports. They are specialists in physical geography, prehistory, ecology, and coaching.

Passionate about biodiversity, their main mission is to help you discover the nature and history of the sites you visit — in complete safety. For this reason, they are in direct contact with emergency services and weather stations. Each guide carries a first aid kit to complement your own.

We form groups of 6 to 15 people maximum per guide.

All our professionals share the same values!

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Corsica





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Tuscany - Lagoon & Hot Springs

7 days - 6 nights

Your destination

The Monte Amiata in Tuscany is a shield volcano with its highest point at 1733m. You can enjoy the thermal baths of Bagni San Filippo and Saturnia located along a forest and hot springs. These villages are magnificent and you will be able to taste local products. Also, discover the Orbetello lagoon and the incredible wildlife of its beaches.

The highlights

The sites with the hot springs

The unique charm of a site on the UNESCO World Heritage Site

Between the countryside and the beach

The Orbetello lagoon

The level

●●●●● Height difference : 250 - 500 m
Walking : < 4h00

The stay includes

- The organisation of the stay, the reservations on site
- The guiding by a state licenced Mountain guide
- 5 days of hiking
- A welcome drink
- Security gear
- Professional civil liability insurance
- Lunches from Day 2 to Day 6
- Half-board accommodation in a 3 star hotel (dinner at a restaurant in town or at the hotel)



Siena & South Tuscany

Your destination

Discover the rich historic and economic heritage of the cities of the Francigena. This stay includes the discovery of the most prestigious sites of south Tuscany, from its capital Siena to the papal city of Pienza, but also visits of Montepulciano and Montalcino, famous for the greatest wines of Tuscany.

8 days - 7 nights

The highlights


The historical sites

The unique charm of a site on UNESCO's world heritage list

The beautiful countryside

The great Italian wines

The level

 Height difference : 300 - 500 m
Walking : < 5h00

The stay includes

- Professional guide (French : Accompagnateur Moyenne Montagne), 15 persons maximum per group
- 7 days of hikes and walks
- Bus transfer for hikes and to Siena on D8
- Welcome drink
- A wine tasting of Montalcino Duomo Museum and the Torre del Mangia in Siena
- A dinner in a restaurant in old Siena
- The security equipment
- Professional civil liability insurance
- The lunches from D2 to D7
- Half-board accommodation in a 3-star hotel

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Cinque Terre



6 days - 5 nights

Your destination

Anyone who likes the Mediterranean landscapes, will fall in love with the beauty of this area. Surrounded by wild cliffs, Cinque Terre shelters hundreds of small coves with turquoise water.

The highlights

The 5 perched villages and their narrow streets

The unique charm of a site on UNESCO's world heritage list

Tasting of local produce

Half-board in a 3 star hotel

The stay includes

- The organisation of the stay, the reservations on site
- The guiding by a state licenced Mountain guide
- 5 1/2 days of hikes and walks
- Security gear
- Professional civil liability insurance
- Half-board accommodation in a 3 star hotel
- Picnic lunches from Day 2 to Day 5
- 1 dinner at a local restaurant
- Transport by train to access the hikes
- A welcome drink with wine tasting

The level

●●●●● Height difference : 350 - 650 m
Walking : 4h00 - 6h00

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Cinque Terre & Portofino

7 days - 6 nights

Your destination

The nature is the wealth of this magical place, a mix of colours with the blue of the sea and the sky blends into the green of the vineyards and the white houses surrounded by the forests with oak, maritime pine, Aleppo pine and olive groves.

The highlights

The unique villages

Tasting of local wines and parmiggiano

Comfortable 3 star hotel

Panoramic views of the Mediterranean sea

The Gulfs of Poets and Tigullio

The level

●●●●● Height difference : 500 - 750 m
Walking : < 5h00

The stay includes

- The organisation of the stay, the reservations on site
- The guiding by a state licenced Mountain guide
- 6 days of hikes and 1/2 day of walks
- Security gear
- Professional civil liability insurance
- Half-board accommodation in a 3 star hotel
- 1 dinner at a local restaurant
- Picnic lunches from Day 2 to Day 6
- Transport by train to access the hikes
- 1 boat crossing
- A welcome drink with wine tasting

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The perched villages of Liguria



8 days - 7 nights

Your destination

Located at the foot of the Ligurian Alps, the Argentina and the Nervi valleys shelter on their sunny slopes several perched medieval villages. These towns have always kept their medieval spirits, and together we will discover the remains of the past, still firmly anchored in the agricultural area where the Rossese wine is made... The vineyards are protected by the Statue of Rédentore, perched on the Ligurian summits, at an altitude of 2000 m in the most southern parts of the Alps.

The highlights

The perched villages and their medieval streets

The hikes above the Mediterranean Sea

The Ligurian Dolomites

The winetasting and the 3D cinema

The mild climate

The level

●●●●● Height difference : 500 - 700 m
Walking : < 5h00

The stay includes

- The organisation of the stay, the reservations on site
- The guiding by a state licenced Mountain guide
- Bus transfer round trip (Airport and hikes)
- 6 1/2 days of hikes and walks
- Security gear
- Professional civil liability insurance
- Picnic lunches from Day 2 to Day 7
- Half-board accommodation in a 3 star hotel
- Wine at the restaurant, 1 bottle for 4 persons
- 1 winetasting
- 1 ticket for the 3D cinema in Dolceacqua

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Provence Côte d'Azur

Perched villages of the French Riviera



7 days - 6 nights

Your destination

Between Nice and Menton at the Italian border, the final and southernmost Alps plunge dramatically into the sea. Imposing mountains and limestone cliffs surround the coast but delightful trails go from the summits to the deep blue water. On the coast or on the hill tops connecting the perched villages, you will enjoy the scents of the wild herbs... Use of public transportation !

The highlights

- The flavours of Menton
- Hotel close to the beach
- Famous capes and peninsulas
- The mildest climat in France
- The Mediterranean flora
- The Alps and the sea

The level

- Height difference : 350 - 650 m
- Walking : 4h00 to 6h00

The stay includes

- The organisation of the stay, the reservations on site
- The guiding by a state licenced Mountain guide
- A welcome drink
- 4 days of hiking & 2 half-days of walking
- Public bus transfers for the beginning and the end of the hikes (for groups of maximum 15 persons)
- 3 star hotel accommodation
- Picnic lunches from Day 2 to Day 6
- Dinners at restaurants from Day 1 to Day 6
- Professional civil liability insurance

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French Riviera between sea & mountains

7 days - 6 nights

Your destination

Menton area, between Monaco and Italy, is surrounded by imposing summits exceeding 1300m of altitude. This is where the Alps plunge into the Mediterranean sea. On the trails along the coast or on the hill tops linking the perched villages, you will enjoy the contrast between the limestone cliffs and the blue deep blue water while enjoying wonderful scents of the local plants...

The highlights

The capital city for lemons

Millenary olive trees


Perched villages

Contrasts of the landscapes

Views of Corsica and the Alps

The summits of the cradle of the Alps

The level

 Height difference : 300 - 800 m
Walking : 3h00 to 6h00

The stay includes

- Pickup at the Menton train station
- The organisation of the stay, the reservations on site
- The guiding by a state licenced Mountain guide
- 4 days and 2 half days of hiking
- A welcome drink
- Picnic lunches from Day 2 to Day 6
- Half-board accommodation in double room: 3-star hotel in Menton and 1 night in a mountain hotel (Sainte-Agnès village)
- Dinners at restaurants from Day 1 to Day 6
- Security gear
- Professional civil liability insurance

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Islands and capes of the Côte d'Azur

8 days - 7 nights

Your destination

The Côte d'Azur between Cannes and Hyères is a shore with a very diverse geology. Enjoy the contrast between the white, ocher and red cliffs, and the blue water of the Mediterranean sea, in a landscape where the vegetation brings colours and scents... But also sandy beaches, coves and calanques along the coast, and of course, the many wonderful islands.

The highlights

Unique panoramic views

Creeks with turquoise water

Boat crossings

The most beautiful natural sites

Atmosphere of the presqu'île de Giens

Beaches and wild coves

The level



Height difference : 200 - 500 m
Walking : 4h00 to 6h00

The stay includes

- The organisation of the stay, the reservations on site
- The guiding by a state licenced Mountain guide
- 6 full days and 1 half day of hiking
- Half-board accommodation in shared double room in a 2 star hotel
- Bus transfer to and from Nice airport
- Picnic lunches from Day 2 to Day 7
- Dinners at restaurants from Day 1 to Day 7
- 2 boat crossings
- Security gear
- Professional civil liability insurance

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Grasse, Perfumes & Sheep



7 days - 6 nights

Your destination

Discover Grasse, the world's perfume capital, its history and its particular landscapes. Located 15 kms north of Cannes, its atmosphere is very different from the Côte d'Azur. This trip uncovers the charms of the Regional Natural Park of the Prealps d'Azur, a mix of wild fauna, ancient villages and panoramic views towards the Mediterranean Sea.

The highlights

The hotel near the town in the nature and the exotic plants

The history of Grasse, the perfumery and the famous visitors

The hikes with panoramic views towards the sea

Flora: Mediterranean and Alpine, at the same place!

The food of Provence, the olive oil and the rosé!

The level

●●●●● Height difference : 350 - 650 m
Walking : 4h00 to 5h00

The stay includes

- Trip organization and all reservations
- Professional guide (French: Accompagnateur Moyenne Montagne), 15 persons maximum per group
- Bus transfers for the hikes
- Bus transfer to and from Nice airport
- 4 days of hikes
- Security gear
- Professional civil liability insurances
- Lunches from Day 2 to Day 6 with local fresh food
- A visit of a perfumery
- Half-board accommodation in shared double room
- Buffet dinners from Day 1 to Day 6

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Beautiful Verdon

6 days - 5 nights

Your destination

The Verdon is considered the most beautiful canyon in Europe, and we can only agree. Panoramic and historical paths with its Roman roads, and the Martel trail in the heart of the Gorges. You will also find an endemic flora and the emblematic vulture, that represents the local fauna.

The highlights

The panoramas

The geological specificities

The villages in Provence

The unique paths

The level

●●●●● Height difference : 500 - 750 m
Walking : < 5h00

The stay includes

- The organisation of the stay, the reservations on site
- The guiding by a state licenced Mountain guide
- A welcome drink
- Bus transfer to and from Nice airport and to the hikes
- Half-board accommodation in shared double room, in guesthouse and 2 star hotel
- Picnic lunches from Day 1 to Day 6
- Security gear
- Professional civil liability insurance

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From the Calanques to Sainte Victoire

7 days - 6 nights

Your destination

In Provence around the Marseille area, you will find an extraordinary nature. Just mentioning 'calanques' makes you think of the incomparable white limestone reflecting in the blue sea. The beauty of Sainte Victoire and Sainte Baume, legendary mountain ranges, have fascinated many artists and painters.

The highlights

The hikes above the Mediterranean sea

A boat crossing

The old port in Cassis

The unique charm of the cliffs in the calanques

The level

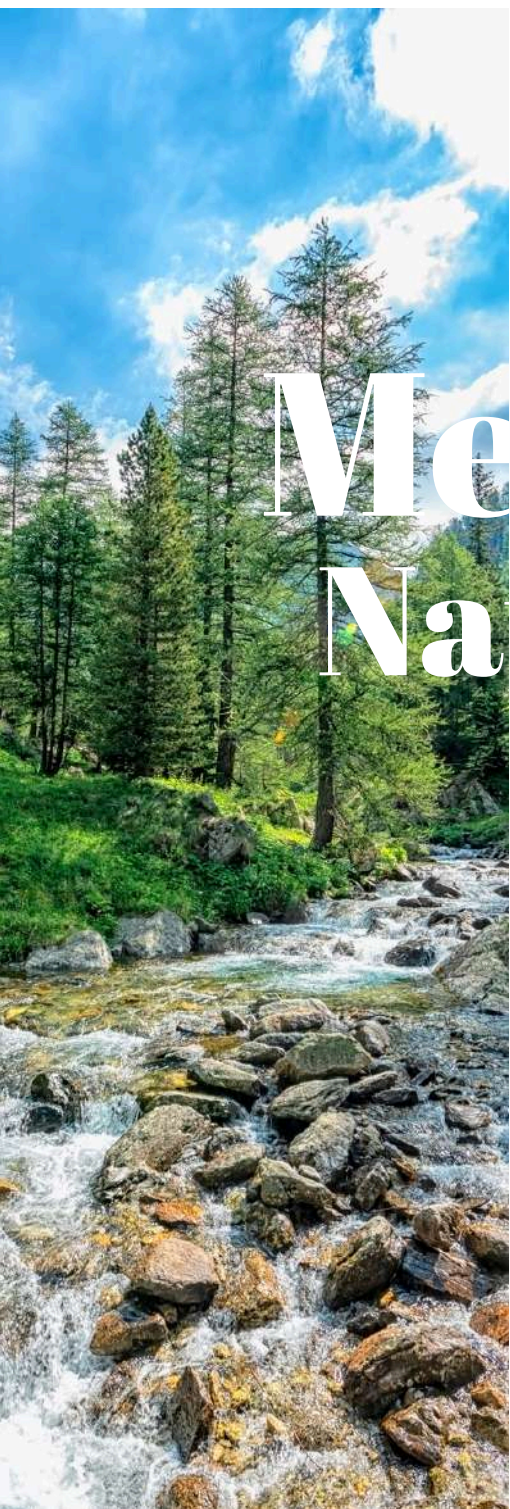
●●●●● Height difference : 350 - 650 m
Walking : < 5h00

The stay includes

- The organisation of the stay, the reservations on site
- The guiding by a state licenced Mountain guide
- 6 days of hikes and walks
- A welcome drink
- Picnic lunches from Day 2 to Day 7
- Half-board accommodation in 2 or 3 star hotel
- A 2h00 boat crossing in the calanques
- Security gear
- Professional civil liability insurance

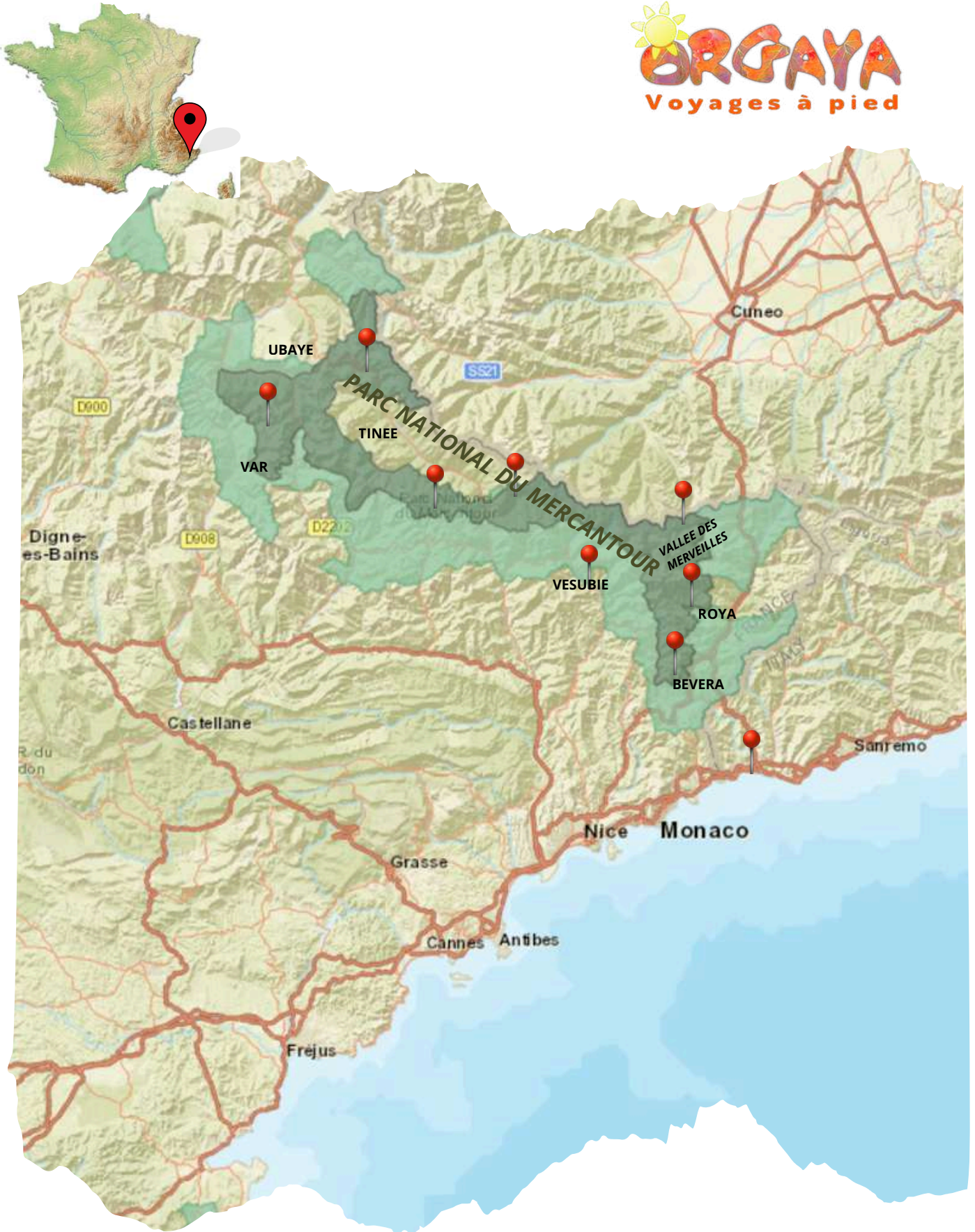
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Mercantour National park





Mercantour

The Valley of Marvels



Your destination

6 days - 5 nights

An exceptional visit of this site classified as historic heritage. With our guides you are able to enter the archeological areas and study the protohistoric engravings, made over 5 000 years ago. This stay gives you a complete approach of the Valley of Marvels !

The highlights

Engravings on the Marvels site
State licenced mountain guide
Amazing landscapes - wildlife & flora
Accommodation in mountain refuges & comfortable gîte

The stay includes

- The organisation of the stay, the reservations on site
- The guiding by a state licenced Mountain guide
- 6 days of hikes
- Half-board accommodation according to the option you have chosen
- Picnic lunches from Day 2 to Day 5
- Dinners from Day 1 to Day 5
- Professional civil liability insurance
- Entrance to the Musée des Merveilles

The level

●●●●● Height difference : 200 - 750 m
Walking : 1h00 to 5h30

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RivierAlp - From the Alps to the Mediterranean

9 days - 8 nights

Your destination

The RivierAlp trip offers a unique crossing between Italy and France, linking Limone Piemonte to the Menton Riviera through the Roya and Bévéra valleys. The diverse landscapes include border ridgelines, alpine forests, hilltop villages, and spectacular gorges, with an atmosphere that shifts from high mountains to Mediterranean light. The route follows historic trails rich in culture, promising an immersive adventure combining preserved nature, heritage, and magnificent panoramas.

The highlights

Alps-Mediterranean crossing
Authentic hilltop villages
Sea & summit panoramas
Cross-border itinerary
Unspoiled wild nature
Varied accommodation: hotels and guesthouses

The level

●●●●● Height difference : 750 - 1000 m
Walking : 5 - 7h00

The stay includes

- The organisation of the stay, the reservations on site
- The guiding by a state licenced Mountain guide from D2 to D9
- 8 days of hikes
- The Musée des Merveilles
- Security gear
- Full-board accommodation in hotel, guesthouse and private apartments
- Picnic lunches from D2 to D9
- Dinners from D2 to D8
- Professional civil liability insurance

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Corsica





Corsica



Corsica “Sea & Mountains”

8 days - 7 nights

Your destination

Come and discover the hidden charms of Corsica during an unforgettable stay on the Isle of Beauty. With stunning hikes and numerous cultural visits, you will have the opportunity to immerse yourself in the very heart of this island way of life. Let yourself be captivated by the wild and unspoiled landscapes. Corsica will meet all your expectations and leave you with unforgettable memories.

The highlights

Hikes between sea and mountains through the Corsican maquis

The Restonica and Tavignano Gorges

The beauty of the viewpoints overlooking the sea and the Gulf of Porto

Views of the highest peaks on the Isle of Beauty

The level

●●●●● Height difference : 500 - 900 m
Walking : < 6h00

The stay includes

- The organisation of the stay, the reservations on site
- The guiding by a state licenced Mountain guide
- Transfers during the stay in minibus or private bus
- Transfer Ajaccio airport both ways
- Boat tour in the Scandola reserve
- 5 days of hikes
- Picnic lunches from Day 2 to Day 7
- Half-board accommodation in 2 star hotel
- Security gear
- Professional civil liability insurance

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Girolata and Calanques of Piana



7 days - 6 nights

Your destination

The Gulf of Porto is maybe one of the nicest place of Corsica, the island of beauty or Kalliste like the greeks used to call it. Cliffs, mountains, beaches, volcanic rocks and gorges ... there is a lot to see for the hikers. Classified by UNESCO, the Calanques of Piana offer magnificent landscapes with the red cliffs with strange shapes coming from some very old volcanoes.

The highlights

The hikes between the sea and the mountains in the maquis

The beautiful views of the gulf of Porto

The boat to the natural reserve of Scandola

The Gorges of Spelunca

The ancient villages & the local food

The level

●●●●● Height difference : 300 - 600 m
Walking : < 4h00

The stay includes

- Trip organization and reservations
- Transfers by minibus or private buses
- Professional guide (French : Accompagnateur moyenne Montagne), max 15 persons per group
- Boat trip in the Scandola Reserve
- 5 days of hikes
- Transfer to and from Ajaccio airport
- Security gear
- Professional civil liability insurance
- Lunches from D2 to D6
- Half-board accommodation in a 2-star hotel

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Grand tour of Corsica

12 days - 11 nights

Your destination

Corsica, the island of Beauty! It is very hard to choose which area to visit when you organize your trip to Corsica... unless you select this Grand Tour during which you will see all the most spectacular regions of Corsica in 12 days, by foot, on the road or by boat: Cape Corse, Ajaccio, Porto on the West, Bonifacio in the South, Corte and Bavella in the Center of the island...

The highlights

Boat trips in the natural reserves

Experienced guide

2-star hotels with pool or close to the beach

Local food at the restaurants

Ancient villages and panoramic views

The level



Height difference : 300 - 600 m
Walking : < 5h00

The stay includes

- Trip organization and reservations
- Bus transport with fuel costs and parking
- Bus transfer to and from Ajaccio airport
- Professional guide (French : Accompagnateur moyenne Montagne), maximum 15 persons per group
- Tickets for the archaeological sites of Cucuruzzu and Capola
- Boat trip to the beach of Lotu (D6, hiking)
- Boat trip in the Reserve of the Scandola (D2)
- 11 hiking days or 11 days of excursions
- Security gear
- Professional civil liability insurance
- Picnics from D2 to D11 (hiking)
- Picnics for D2, D3, D4 and D6 and from D8 to D10 (excursion)
- Half-board accommodation in 2-star hotels

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General Terms and Conditions of Sale

PAYMENT METHODS:

- Payment by cheque made out to ORGAYA SAS
- Bank transfer (agency bank details on the booking contract)
- Credit card (payment link on the website)
- ANCV holiday vouchers

OUR CUSTOMER BENEFITS:

Family discounts on all our trips:

- 10% discount for children under 15
- 20% discount for children under 8
- Sliding scale prices: for groups of 6 / 10 / 15 people

GROUP DISCOUNT:

- 1 PERSON AT 50% OFF FOR 16 REGISTRATIONS
- 1 PERSON FREE FOR 30 REGISTRATIONS

CANCELLATION INSURANCE :

You can subscribe to our repatriation assistance and cancellation insurance, either as a group (10 people) or individually. The "Assurance Loisirs Confort" product is designed to cover damages incurred by the insured before and during the trip, as well as any remaining personal expenses. The product may include personal assistance services, trip cancellation coverage, baggage insurance, trip interruption coverage, and compensation in the event of bodily injury, in accordance with the terms of the insurance contract.

Bronze Package / Gold Package / Platinum Package

Find the cancellation insurance terms and conditions at www.orgaya.com/les-assurances-annulations

Tailor-Made Trip:

We create a tailor-made trip upon request by adjusting the number of days, the level of hiking, and the quality of services.

contact.orgaya@gmail.com

BOOKING CONDITIONS:

For organizational reasons and accommodation availability, we ask that you register at least 3 months before the departure date.

www.orgaya.com / sas.orgaya@gmail.com / contact.orgaya@gmail.com

Deposit: 35% upon booking

Balance: 21 days before the departure date

Accepted payment methods: Credit card, Cheque, Bank transfer, Holiday voucher

GENERAL SALES CONDITIONS FOR STAYS AND TRIPS : SAS ORGAYA

« Stays or trips »

Réferring to the law of 13th July 1992 in application of the article 31 of law n° 92.645, decree published in J.O the 17th juin 1994, directing the relationships between travel agents and their clients.

ENROLMENTS

Registration to one of our programmes implies acceptance of the general sales conditions directing the relationship between travel agencies and their clients, as well as acceptance of our specific sales conditions. Any registration form must be accompanied by a deposit of 50% of the total amount of the stay. The invoice sent in return of payment of the deposit will serve as a confirmation of the enrolment. The balance must be paid at least 21 days before departure, without a reminder from us. A receipt will not be sent when payment is made. We reserve the right to cancel the reservation if the balance is not paid within these deadlines and this without compensation. Any registration made less than 21 days before departure must be accompanied by payment of the total amount of the stay.

General : SAS ORGAYA acts as an agent for carriers, innkeepers, hoteliers etc., and cannot be held responsible for delays, thefts, accidents, beyond our control. If the outward and return dates of the trip are modified, due to a disruption of flights, at the airport or during the trip, we can in no way be held responsible, and will ask you to participate towards any additional costs incurred (hotels, meals, transfers, telephone costs...), SAS ORGAYA cannot replace the failures of an airline company. Furthermore, the rules of international transport do not make the airlines responsible for any delays. It is your responsibility, in case of connecting flights, to make sure you have enough time, and the more time the further the destination. SAS ORGAYA acting as an intermediary between, on the one hand the client, and on the other hand the service providers (carriers, hoteliers, charterers, local agencies, shipping managers...), cannot be confused with those, which, in any event, retain their own responsibility.

CANCELLATION

For any cancellation before the dates described below, your deposit will be refunded with the exception of 80€ per person for cancellation fees (refundable by cancellation insurance, on certain conditions). The insurance reimburses these cancellation fees subject to acceptance of your file. Then, the following conditions apply for the cancellation fees :

SAS ORGAYA : specific sales conditions 2025-2026

Stays without flights :

- o More than 90 days : Fees of 80 € per participant.
- o From 90 to 31 days : 20% of the amount of the stay.
- o From 30 to 21 days : 35% of the amount of the stay.
- o From 20 to 14 days : 50% of the amount of the stay.
- o From 13 to 7 days : 75% of the amount of the stay.
- o Less than 7 days before departure : 100 % of the amount of the stay.

Stays with flights :

The agency can, on your request, purchase the flight tickets, however the prices for the flights being volatile, we can only guarantee the prices communicated by the airline for 24 hours. We recommend you to subscribe to a cancellation insurance for any purchase of flight tickets.

Given the booking conditions set by the airlines for certain types of flights (flights at promotional rates), any cancellation of a participant, upon registration, is subject to payment. Whatever the delay between cancellation and the scheduled departure date, the price of the plane ticket is due. It will be retained on the deposit paid and you will be invoiced for any additional costs. In some cases, these costs may be covered by your cancellation insurance. We invite you to be attentive to your insurance contract.

In order to avoid these cancellation costs, we strongly recommend that you subscribe to a cancellation insurance.

SAS ORGAYA reserves the right to cancel a departure due to an insufficient number of participants, which will occur no later than 21 days before the departure date. The participants will be reimbursed in full for the sums paid, but may in no case claim any compensation other than the reimbursement of these sums. However, if all the participants agree, the trip can be maintained at an additional cost, calculated as accurately as possible. You will be informed at least 21 days before departure. Any trip interrupted or shortened by a participant, for whatever reason, does not give rise to any refund. Adverse weather conditions are not a valid reason for cancellation. Other causes of cancellation, linked to a local risk situation (political, health, climat conditions, natural disaster...) can occur at any time. In all these cases, the participants enrolled are fully reimbursed, but cannot claim any compensation.

RESPONSABILITIES

- **Formalities** : The information provided on our technical sheets concerning police, customs and vaccins must be checked as well as the connections (flights, trains etc) which are given for information only, and cannot engage our responsibility. It is notably the responsibility of each participant to ensure before departure that they are in order with the police, customs and health formalities (passport, visa, vaccination certificate, recommended vaccins), and to comply with these formalities during the trip.
- **Risks** : Any physical activity or trip involves a risk, however small it may be. Each participant is aware of this and assumes it with full knowledge of the facts, and undertakes not to hold responsible for any accidents that may occur, SAS ORGAYA, accompanying persons or various service providers. This also applies to beneficiaries and any members of the family. Each participant must comply with the rules of caution and safety given by the guide. SAS ORGAYA cannot be held responsible for accidents which would be due to the imprudence of a member of the group and reserves the right to exclude from the stay, at any time, a person whose behaviour can be considered as compromising safety or the well-being of the group. As such, the guide remains the sole judge on the ground. No compensation would then be due.

LUGGAGE

It remains at all times under your responsibility. Your luggage can be transported by rudimentary means (back of mules, roof rack on vehicles), and can undergo damage. We will in no case be able to investigate complaints on this subject. However, out of professionalism, we implement the means necessary to best protect your luggage. Follow the advice of the Mountain guides in choosing the quality of your luggage. Your luggage must respect the weight of 20 kg maximum (weight of luggage to be confirmed according to the airline). Keep your valuables with you.

HEALTH

For certain stays, you will be asked for a medical certificate stating that you are not counter-indicated to hiking. This particular request will be notified on the technical sheet.

INSURANCE

Each participant must have individual liability insurance. At registration we offer additional travel insurance. The insurance represents a percentage of the price of the stay (on request). It covers the reimbursement of the cancellation fees retained by us, in the cases and under the conditions appearing in the contract. It also covers the costs of assistance and repatriation. You must be insured for this risk. If you do not subscribe to this insurance, we will ask you for a copy of your contract, with the coverages included and the assistance call number. A copy of the insurance contract will be attached to the registration confirmation.

PRICES

Unless otherwise stated on the technical sheet, the prices include from the meeting point to the dispersing point : the cost of organisation, supervision and training, transport, accommodation and food. They do not include insurance, personal expenses (drinks, tips etc) and transportation to the meeting point. Family and group conditions : The minimum registration age is mentioned on the technical sheet. 15% reduction for children under 12, 10% for 12 to 14 years old. Above 14 years, the price is considered as for adults.

ROUTES

Depending on the weather, snow conditions, level of participants, or unforeseen events, and in particularly if security requires, we reserve the right to modify the program or the itinerary without the participants being able to claim any compensation.

SECURITY

Each participant must comply with the rules of caution and safety given by the guide. The latter reserves the right to exclude at any time a person whose behaviour could be considered to compromise the safety and wellbeing of the rest of the group.

DISPUTES

Any disputes resulting from the above conditions are the responsibility of the Commercial Court of Nice - (France)

ORGANISATION / RESERVATION

Representatives : Mr YAGO Sébastien & Mr RIVIER Pierre; Headquarters : LE CLOS ST PAUL BAT A, 10 AVENUE GENERAL DE GAULLE - 06 500 GORBIO
N° SIRET : 792721 27600022 ; CODE APE 8551Z ; N° DDJS : 00698ED0262 ASSURANCE RCP : HA RCP0318513; Hiscox - Tourisme Pro, n° RCEI006 et n° RC1006-PJ0116
VENTE SEJOURS ET VOYAGES : SAS ORGAYA

Opérateurs de Voyages IM006130019 - Atout France; Garantie Financière : 100 000 € GROUPAMA; RCP : Hiscox France



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